The Emory Healthcare Quality Academy
Practical Methods for Healthcare Improvement

A project-based course to train improvement experts

Course Objectives
- Manage a project using quality improvement (QI) techniques
- Lead change
- Improve performance in processes and outcomes
- Foster a culture of safety and problem solving

Topics Covered
- QI techniques
  - Lean
  - Model for Improvement
- Patient safety
- Change management
- Health care economics
- Fair and Just Culture
- Care Transformation

Who Should Attend?
- Teachers of QI/safety
- Project managers
- Leaders wishing to improve effectiveness
- Faculty developing personal expertise in QI
- No background required
- Free to EHC employees and SOM faculty, tuition required for others

Schedule and Format
- Offered twice a year
  - Aug – Nov
  - Feb – May
- 3 days/mon, 9a-4p in classroom
- Project-based with assigned coaches
- Coaching meetings weekly
- Anticipate spending about 3 hours/week on your project

For more information, contact Nathan Spell, MD at nspell@emory.edu