

The Emory Healthcare Quality Academy

Practical Methods for Healthcare Improvement

A project-based course to train improvement experts

Course Objectives

- Manage a project using quality improvement (QI) techniques
- Lead change
- Improve performance in processes and outcomes
- Foster a culture of safety and problem solving

Topics Covered

- QI techniques
 - Lean
 - Model for Improvement
- Patient safety
- Change management
- Health care economics
- Fair and Just Culture
- Care Transformation

Who Should Attend?

- Teachers of QI/safety
- Project managers
- Leaders wishing to improve effectiveness
- Faculty developing personal expertise in QI

- *No background required*
- *Free to EHC employees and SOM faculty, tuition required for others*

Schedule and Format

- Offered twice a year
 - Aug – Nov
 - Feb – May
- 3 days/mon, 9a-4p in classroom
- Project-based with assigned coaches
- Coaching meetings weekly
- *Anticipate spending about 3 hours/week on your project*

For more information, contact Nathan Spell, MD at
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